

### Warranties

J+J Flooring Group warrants Kinetex<sup>®</sup> Adhesive against product failure for the lifetime of the installation.

J+J Flooring Group warrants that Kinetex Adhesive will bond the modular textile flooring to the properly prepared substrate for the life of the installation. This warranty is contingent upon strict adherence to proper adhesive transfer and spread rates, and substrates conforming to specified porosity, moisture<sup>1</sup>, and alkalinity<sup>2</sup> thresholds.

In the event our Kinetex Adhesive fails to perform to specified standards, J+J Flooring Group must be notified in writing within 15 calendar days of indication of failure. Included with that notification must be a copy of the invoice for the Kinetex Adhesive. J+J Flooring Group approved personnel will then inspect the installation.

Should it be determined from the inspection that our Kinetex Adhesive failed to perform as warranted above, J+J Flooring Group will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: **A)** refund the full purchase price of the Kinetex<sup>®</sup> product in the affected area, **B)** repair the affected area, or **C)** replace the affected area. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the Kinetex subsequent to completion of the original installation. J+J Flooring Group is not responsible for damages caused by the improper use of this adhesive or failure to comply with the instructions accompanying this product.

### Exclusion

This warranty is assigned to the original purchaser for the Kinetex textile composite flooring installed in its original location, and this warranty is non-transferable. Flooding voids all warranties.

<sup>1</sup>Maximum pH reading is 11.0 using pH testing strips.

<sup>2</sup>Maximum RH of concrete cannot exceed 95%.