

# PreFix Pre-Applied Releasable Adhesive Backing Limited Lifetime Warranty

## Warranties

J+J Flooring Group warrants PreFix® Pre-Applied Releasable Adhesive Backing for Kinetex products against product failure for the lifetime of the installation.

PreFix will result in a stable installation to the properly prepared and PreFix Primer applied substrate for the lifetime of the installation. PreFix is warranted to perform on substrates up to 100% RH. It is the responsibility of the owner or owner's representative to perform moisture testing prior to starting the installation. ASTM F 2170-2 relative humidity probe moisture testing is required. Acceptable relative humidity probe testing results are up to 100% RH. Alkalinity testing is also required per ASTM F 710. The maximum acceptable pH is 11.0.

This warranty is contingent upon strict adherence to substrates conforming to specified porosity, moisture, and alkalinity thresholds as published in the J+J Flooring Group PreFix installation instructions.

In the event PreFix fails to perform to specified standards, J+J Flooring Group must be notified in writing within 15 calendar days of indication of failure, with a copy of the invoice for the Kinetex products featuring PreFix. J+J Flooring Group approved personnel will then inspect the installation.

Should it be determined from the inspection that our PreFix product failed to perform as warranted above, J+J Flooring Group will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) refund the full purchase price of the Kinetex products in the affected area, B) repair the affected area, or C) replace the damaged Kinetex modules if damage is due to PreFix failure. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the carpet subsequent to completion of the original installation. J+J Flooring Group is not responsible for damages caused by the improper use of PreFix or failure to comply with the instructions accompanying this product.

## Exclusions

This warranty is assigned to the original end-user for the carpet installed in its original location, and this warranty is non-transferable.

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Maximum pH reading is 11.0 using pH testing strips.
2. Maximum RH readings must not exceed 100% using RH probe testing.
3. Installing PreFix over floors where condensation and/or standing water are present.
4. Failure to follow required substrate preparation guidelines as specified in the PreFix installation instructions.
5. Failure to apply PreFix primer prior to PreFix installation.
6. Unsatisfactory transit or improper storage.
7. Accidental flooding and act of God.
8. Failure to follow Kinetex published maintenance instructions.