



Commercialon® High Moisture Adhesive for Modular Carpet and LVT Limited Lifetime Warranty

Engineered Floors warrants Commercialon® High Moisture Adhesive for Modular Carpet and LVT against product failure for the lifetime of the installation.

Engineered Floors warrants that Commercialon High Moisture Adhesive for Modular Carpet and LVT will bond the modular carpet and LVT to the properly prepared substrate for the life of the flooring installation. This warranty is contingent upon strict adherence to proper adhesive bond to the subfloor and spread rates, and substrates conforming to specified porosity, moisture¹, and alkalinity² thresholds.

In the event our Commercialon High Moisture Modular and LVT Adhesive product fails to perform to specified standards, Engineered Floors must be notified in writing within 15 calendar days of indication of failure. Included with that notification must be a copy of the invoice for the Commercialon High Moisture Adhesive for Modular Carpet and LVT. An approved technician will then inspect the installation.

Should it be determined from the inspection that our Commercialon product failed to perform as warranted above, we will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) refund the full purchase price of the Commercialon product in the affected area, B) repair the affected area, or C) replace the affected area. Areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the flooring subsequent to completion of the original installation.

Engineered Floors is not responsible for damages caused by the improper use of this adhesive or failure to comply with the instructions accompanying this product.

Exclusions

This warranty is assigned to the original purchaser for the flooring installed in its original location, and is non-transferable.

1. Maximum pH reading is 12.0 using pH testing strips.
2. Maximum RH readings must not exceed 99%.
3. Failure to use recommended spread rate and to follow published installation guidelines for the flooring product.
4. Unsatisfactory transit or improper storage.
5. Accidental flooding and act of God.