

# Living Spaces Collection Warranty

We extend certain warranties that cover the Living Spaces Collection of products – rooms carpet – manufactured with PureColor® Nylon and featuring Woven Synthetic Backing. These warranties protect the original purchaser against performance deficiencies in specific categories. The length of time covered by each warranty listed below is provided that (1) the carpet is installed in accordance with the our carpet installation instructions, and (2) the carpet is installed in the area of recommended application as described by the manufacturer (3) the carpet is maintained in accordance with the our carpet maintenance instructions. These products are specifically designed and manufactured for residential use and are not designed for commercial applications. Installations in non-residential applications are excluded from warranty coverage.

## PureColor® Nylon Fiber Warranties

### 10-Year Stain Resistance Limited Warranty

With proper care and prompt attention, our carpet manufactured with PureColor Nylon will resist staining from a host of common food and beverage accidents, such as coffee, colas, ketchup, chocolate, cleaners and wine. This warranty excludes abusive conditions or unattended spills or accidents.

### 10-Year Colorfastness Limited Warranty

**Color Transfer and Light Exposure:** Carpet will not undergo a significant change in color due to exposure to light or atmospheric contaminants as tested under AATCC-16E and AATCC-129.

**Water Bleed:** Carpet will resist color change or bleeding as measured by AATCC Test Method 107. Minimum rating of 4.5 or better will be met.

**Bleach Resistant:** Carpet will resist bleed or color loss when exposed to oxidizing agents such as diluted household bleach, benzoyl peroxide and hydrogen peroxide. When bleach is used, only mild solutions are approved: bleach should be diluted with water at a ratio of 5% chlorine bleach/95% water. See our maintenance instructions for complete details.

### 10-Year Pet Stain Resistance Limited Warranty

This warranty covers pet stains (dog and cat) only. Carpet must be cleaned and maintained according to guidelines established by the Carpet and Rug Institute.

### 10-Year Fiber Performance for Wear

**Carpet will retain a minimum of 90% of its face fiber.** *This warranty does not cover installations where there is use of rolling chair casters or stairs, corridors or other public areas that are subject to more than light foot traffic. This warranty does not cover appearance retention, matting and crushing as a result of excessive traffic or normal appearance changes.*

### 10-Year Static Limited Warranty

We warrant the carpet will retain permanent protection below 3.5 kv as tested under AATCC-134.

## Woven Synthetic Backing Warranties

For carpet backed with Woven Synthetic Secondary backing, the following warranties apply:

### 10 Year warranty (Glue down installation method)

The use of Commercialon® Premium Carpet Adhesive and Commercialon® Premium Carpet Seam Sealer is required and must be ordered with the carpet to receive the 10 year warranty.

**Tuft Bind (edge ravel, yarn pulls, zippering):** Under normal use carpet will not fail to perform due to insufficient tuft bind as evidenced by edge ravel, yarn pulls, and zippering.

**Delamination:** Under normal use (no rolling chair casters, stairs or commercial foot traffic), carpet will not fail to perform due to the delamination of the secondary backing.

### 5 Year warranty (Installation over separate cushion)

The use of appropriate cushion as described below must be used in order to receive the 5 year warranty.

Cushion thickness for woven synthetic secondary backing carpet installations must be a minimum of 1/4 inch and cannot exceed 3/8 inch in thickness with a minimum density of 15 pounds commercial type pad. It is also required that the tack strips be Architectural strips, 1 3/4 inches in width with 3 rows of pins. Refer to CRI-104 Standard.

**Tuft Bind (edge ravel, yarn pulls, zippering):** Under normal use carpet will not fail to perform due to insufficient tuft bind as evidenced by edge ravel, yarn pulls, and zippering.

**Delamination:** Under normal use (no rolling chair casters, stairs or commercial foot traffic), carpet will not fail to perform due to the delamination of the secondary backing.

**For non-residential, refer to PremierBac.**

## Exclusions

*This warranty does not cover any disfigurement or damage caused by the following factors or equipment:*

1. *Unsatisfactory transit or improper storage.*
2. *Abnormal or improper use, such as athletic surfaces, outdoor installation, installation on stairs, or use other than a conventional floor covering.*
3. *Placing excessively heavy equipment on carpet.*
4. *Tears, burns, pulls, and cuts.*
5. *Improper cleaning agents, methods, or general soiling.*
6. *Failure to follow our published installation guidelines or improper installation.*
7. *Athletic equipment such as roller blades, ski boots, or spiked athletic shoes of any kind.*
8. *Accidental flooding and acts of God.*

*These warranties specifically exclude any carpet that has been treated after installation with any foreign agents, non-residential installations, abnormal abuse and carpet exposed to hot substances or other abusive conditions that deteriorate the appearance of the pile fibers. Specifically excluded from this warranty is crushing caused by furniture and damage caused by tears, pulls, burns, wheel traffic or athletic equipment. Also excluded is carpet installed in kitchens, bathrooms, laundry rooms, stairs, carpets in high traffic commercial facilities, and outdoor areas.*